



TCDRS ACCOUNT MANAGERS

TCDRS Account Managers are always available to answer any questions you might have about your plan. Whether you would like them to give presentations to governing boards and commissioners courts, provide you with rate information and analysis, or give you details about TCDRS plan provisions, your manager is ready to work for you. To contact your manager, call 800-651-3848.



Erika Aguirre Vasquez

Erika is a certified Dale Carnegie trainer with a B.A. in communication studies from Southwestern University. She's worked with TCDRS since 2012 first serving as a Member Services Field

Representative. Prior to TCDRS, she facilitated and enhanced client relations for a variety of large and small businesses. "Building rapport with our employers is most important, as it allows us to establish comprehensive relationships for years to come," Erika says. "I am fortunate to work with our distinctive employers and value the opportunity to help them effectively manage their TCDRS plans."



Tim Krause

Tim has been with TCDRS since 2006. He has a B.A. in communications from Corpus Christi State University (now Texas A&M University at Corpus Christi) and an M.B.A. from Our Lady of the Lake

University in San Antonio. "When I'm making presentations, I really enjoy those moments when something I've said turns on a bright light for the decision-makers and gives them the information they need to provide the best possible benefits for their employees," says Tim.



Bernardo Ortegon

Bernardo has more than 15 years of experience in the financial services industry and holds the Chartered Financial Consultant (ChFC®) designation. Prior to joining TCDRS, he worked

as a Commercial Property Appraiser and was a small business owner in the San Antonio area. He earned a B.S. from Texas A&M University. As an Account Manager, Bernardo travels to meet with employers and provides benefit education both in person and online. "I enjoy taking complex information and making it simple and useful for employers," Bernardo says. "When they walk away with a clearer understanding of how to support their employees, that's the most rewarding part of my job."



Richard Ashcraft

Since 2009, Richard has supported TCDRS members by leading group presentations and providing personalized one-on-one benefit counseling as a Member Services Field Representative. A professional

organist, he holds a degree in general studies with an emphasis in music from Howard Payne University "What I enjoy most is helping our employers and their teams feel confident about the choices they make," Richard says. "It's rewarding to know the information I share can make a lasting difference for them and their employees."



Amy Campbell

As the Employer Services Director for TCDRS, Amy coordinates the efforts of the Account Managers. She also travels the state to speak at conferences and inform associations of their eligibility to join TCDRS.

"Working with employers to ensure they fully understand the TCDRS system and have strategies in place to fund the benefits they offer to their employees gives me a great sense of accomplishment," says Amy. She has a bachelor's degree in education from the University of New Mexico.



Kristina Fox

Kristina is a native Austinite and earned her B.B.A. from Baylor University. Kristina (Acuña) was part of the TCDRS Employer Services team from 2008 to 2014, before exiting briefly to pursue another

opportunity. She rejoined in 2015 to help guide the final phase of the new pension system integration. Now she is back with Employer Services as their Development Manager and is focused on growing TCDRS by supporting prospective employers. "I am proud to work for a system that makes retirement plan design paramount and enjoy enlightening prospective employers as we build the right plan for their organizations," Kristina says.